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Email Lists

- "Users" -- vamdc-users email list. The end users, scientist, users who run workflows and produce results.
- "Deployers" -- vamdc-deployers email list. The deployers and developers of our components. Hence a more technical email list. Internally we may use many email lists but the above is for public use, anymore than two email lists will risk confusion.
- The email lists are [?public and open to everyone] and probably by default should have all the vamdc members registered to at least one of the above lists.

Initially WP5 and WP3 to answer questions though a good successful criteria is when users who are not part of the work packages start answering questions.

- Email lists should be searchable and archived, this could be done at VOParis and/or "Markmail.org".

[??????] - Users public, Deployers at a later date.



Forum

- Open to discussion at the meeting.
Recent thoughts believe 'no' Forum is needed.

Ticketing System

- Bugs that are found will be registered by members of VAMDC in the ticketing system.

Material

- FAQ for both Users and Deployers.
- Installation Docs - more for the "Deployers" to make sure we have good installation docs and preferably generated by our builds onto web sites.
- Step-by-Step Presentations or Tutorials -
 - For Users this would be a workflow (1 step to multi-step workflows) solving science problems.
 - "Deployers" would be installing components of the VAMDC. This might be both simple powerpoint presentations to almost video/audio like presentations.
- Wiki - Keep this to a minimum for the public use. A wiki should be kept clean for the public and easily accessible. Areas such as "Advanced Tips", "Best Operations", "Workflows", "Backups", etc... is a good place for a small public wiki.

Websites

- Discuss at the meeting how best to construct the website(s).
- We have two distinct paths with the End Users and the Deployers to consider.
- e-Tool idea to show statistics, geography of users and components, monitoring of services also needs to be hosted and have close relations with other work packages.
- Alerts or News Feeds could be something to consider sending to email lists.



Workshops

- Workshops and Training given to users should make special care to not mix the "End Users" with the "Deployers".



Other

- Automatic sending of errors from components. To email/website/other?
- Social Network - Needs more discussion. Using a service such as Facebook has already been mentioned a few times in various vamdc emails, probably more targeted to WP3. Uncertain on how to use, but should be discussed for ideas.